



Your life is busy so begin managing your electricity account with our new online and mobile tool called SmartHub. Save time and money by managing your account anytime, anywhere.



# HOW CAN SMARTHUB HELP YOU CONTROL YOUR ACCOUNT?

Our SmartHub web portal or mobile app keeps you informed and shows you where to save time and money on your bills.

**Billing & Payments:** No more waiting for your bill to arrive in the mail, access your bill anytime and anywhere. Save time with easy payment options to ensure you receive the early payment discount, avoid late fees and service interruptions.

Alerts & Notifications: Stay informed on important account events via email or text messages. Receive the information you need to manage your electricity account.

**Paperless Billing:** Save time, postage, and paper to help keep your electricity rates low. Activate SmartHub paperless billing, an eco-friendly way to instantly access your bill.

**Usage Monitoring:** Compare your monthly energy usage and see how weather impacts your bill. When you understand what uses the most energy in your home or business you can make money saving decisions.

SmartHub gives you complete control over your account by giving you the tools that deliver the right information at the right time so you can make the right decisions about your account.



# WHAT DO YOU NEED TO REGISTER FOR SMARTHUB?

All you need is an email address and your 5-digit account number from your bill. Send us an email at help@wbmlp.org to receive our SmartHub registration link.

# HOW WILL YOU REGISTER FOR SMARTHUB?

Getting started with SmartHub is as easy as 1-2-3.

### Step 1: Register your account in SmartHub

Whether through our web portal or mobile app, you can register your account, for free, in SmartHub. You can find the registration button on our SmartHub support page at https://wbmlp.org/smarthub.html

#### Step 2: Activate the features you want

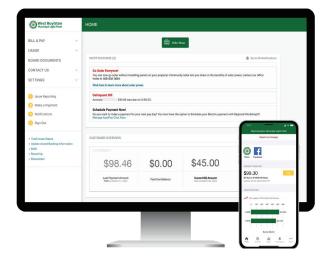
Now is the time to take advantage of features like alerts/ notifications, Auto Pay, and paperless billing to have more control over your account.

**Step 3: Managing your account at anytime from anywhere** The more features you take advantage of, the more time and money you can save!

Activate Paperless Billing: At the end of the registration process, we encourage you to select our paperless billing option so you can receive your new bill immediately, no matter where you are at.

#### Mobile App Downloads:

For information on how to download our free, secure SmartHub app from the Apple or Google Play stores, visit our SmartHub support page at **https://wbmlp.org/smarthub.html** 



## **NEED ASSISTANCE?**

If you have any questions or issues, you may contact us by sending an email to **help@wbmlp.org** or calling **508-835-3681**. Visit our SmartHub support page at https://wbmlp.org/smarthub.html for more information.

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