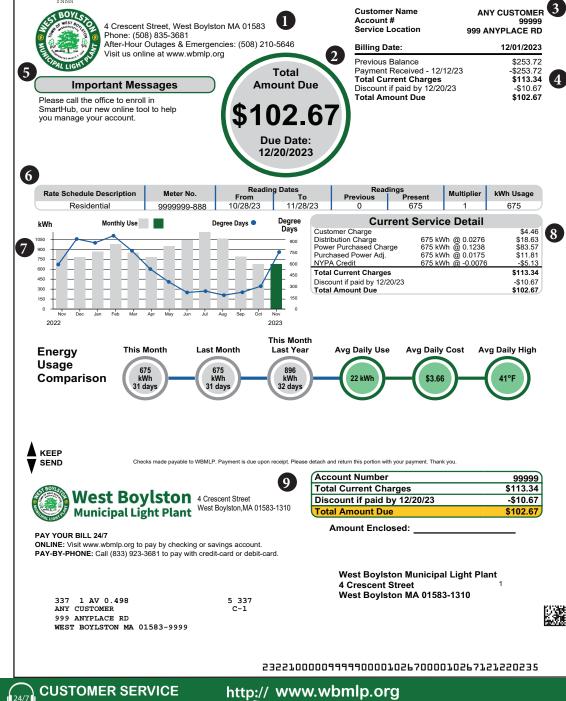
## UNDERSTAND YOUR NEW ELECTRICITY BILL

## Follow the numbers below as a guide to reading your new billing format.

- Our Customer Service contact information and office hours.
- Amount due on account.
- Your new account number. Please refer to this number when 3. call ing in or making payments.
- Billing Summary shows activity since last billing. 4.
- Message Center for important messages. 5.
- Meter location and meter reading information. 6.
- Compare the amount of monthly kWh's consumed with the 7. number of "Degree Days" month-to-month. Then compare kWh's and Degree-Days to the same month from the previous year to see how much or less energy you consumed when it gets colder or hotter. This is a convenient way to measure weather-related energy consumption, season to season. As the number of degree days increases, it's either very cold or very hot which tends to increase kWh's consumed.
- Current detail of charges for electric use. 8.
- 9. Account number and amount due. Return stub with your check or cash payment

Please remember to call or visit us at www.wbmlp.org and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report an outage, and manage your account.



Customer Service (508) 864-5121

(833) 923-3681

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