West Boylston Municipal Light Plant

4 Crescent Street, West Boylston, MA 01583

As part of our continuing commitment to provide you with the best service possible, West Boylston Municipal Light Plant proudly presents Direct Payment. Through Direct Payment, you will never again have to write a check or remember to mail your light payments. You will continue to receive your monthly electric bill, however, on a specified date, the amount of your bill will automatically be deducted from your checking account and you will no longer have to be concerned about missing your discount.

Frequently Asked Questions:

Q. Will it cost me to enroll in this program?
A. *No*

Q. What if I think that my bill is incorrect?
A. *You have SEVEN (7) days from the bill date to call us to dispute the bill before the payment is deducted from your account.*

Q. Where do I find my bank information?
A. *Your Bank Account number is located at the bottom of your check, usually next to the Routing Number. The number of digits used for your bank account number varies by institutions.*

Jane and Michael Smith Date_____
100 Main Street
Your Town, USA

Pay
to_____ Amount_____
_____ Dollars

Memo_____ Signature_____
0000000000 000000000 001
ROUTING# ACCOUNT# CHECK#

Q. If I already pay my bills online through a third party payment service like Bank of America, why should I change?
A. *When you pay your bill through a third party payment service, you may think that it is a direct electronic transfer, however, it is not. Third party payment services issue checks to us. Also, many services charge a transfer fee, while ours is FREE. Our Direct Payment program is an actual electronic transfer from your checking account to our bank account.*

Q. How do I sign up?
A. *First, complete the form on the back of this sheet and attach a VOIDED check. Then mail to West Boylston Municipal Light Plant, 4 Crescent Street, West Boylston, MA 01583 or drop it off at our office.*

One of the 40 Municipal Electric Utilities of Massachusetts...localight

DIRECT PAYMENT AUTHORIZATION FORM

CUSTOMER NAME

_____

ADDRESS

_____

WBMLP ACCOUNT NUMBER

_____

NAME OF BANK

_____

ROUTING NUMBER

_____

ACCOUNT NUMBER

_____

SIGNATURE

_____

JOINT ACCOUNT OWNER SIGNATURE

_____

PLEASE RETURN THIS FORM AND A VOIDED CHECK TO:
West Boylston Municipal Light Plant
4 Crescent Street, West Boylston, MA 01583